

## Alberta Forest Products Association/Partnerships Feedback Form

The Alberta Forest Products Association (AFPA) would like your input with regards to our performance as a Certifying Partner. We ask that you complete the following questionnaire and return the results to us. Feedback may be given anonymously if you wish.

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*For the following statements, mark the appropriate check box to indicate your level of agreement.*

### **Audit Process**

- |   |  |
|---|--|
| <p><b>1. The PIR I protocol reflects the necessary basics of a good Health and Safety Program.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>     | <p><b>4. There is value in maintaining a Certificate of Recognition.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>                      |
| <p><b>2. Audit results accurately reflect the state of my health and safety processes and systems.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p> | <p><b>5. The AFPA Audit Protocol is an appropriate audit tool for medium-sized employers.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p> |
| <p><b>3. There is value in performing a PIR Audit every year.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>                                      |  |

### **AFPA's Leadership in Health & Safety Training**

*(Skip this section if you have never taken LH&S Training.)*

- |   |   |
|---|---|
| <p><b>1. LH&amp;S Trainers are very knowledgeable about health and safety systems.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p> | <p><b>4. Anyone preparing to take part in the PIR Program should take the LH&amp;S Training.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p> |
| <p><b>2. LH&amp;S Trainers communicate their knowledge effectively.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>                | <p><b>5. LH&amp;S Training is valuable to employees at every level of my operation.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>          |
| <p><b>3. I learned effective skills through the LH&amp;S training.</b></p> <p><input type="checkbox"/> Strongly agree<br/><input type="checkbox"/> Agree<br/><input type="checkbox"/> Disagree<br/><input type="checkbox"/> Strongly disagree</p>                 |   |

**AFPA Certified Auditors** (Skip this section if your company has never undertaken an audit.)

1. **Every AFPA Certified PIR Auditor who has audited my work site was competent to do the job.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
2. **AFPA Certified PIR Auditors always conduct themselves in a professional manner.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
3. **I would contact the AFPA if I were unhappy with the performance of an auditor on my work site.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
4. **The AFPA list of External Consultant PIR Auditors is adequate for the needs of the industry.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree

**Audit Reports** (Skip this section if you have never received an audit report.)

1. **The quality of the audit reports I have received is always good.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
2. **I always received my audit reports from the auditor in a timely fashion.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
3. **All audit reports should be of good quality, whether they are written by an External Consultant, a Peer Auditor, or an Internal Auditor.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
4. **It is important that an audit report be professional in appearance.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
5. **It is important that the AFPA conduct quality control on ALL the audits performed by its certified auditors.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
6. **The quality of an audit report will impact how audit results are received by the employer.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree

**Audit Review Process** (Skip this section if you have never performed an H&S audit.)

1. **I found the Audit Reviewer's feedback to be valuable and effective.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
2. **I prefer to receive Audit Reviewer feedback in written form.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
3. **I prefer to receive Audit Reviewer feedback over the phone.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
4. **The 45 day audit report deadline allows enough time to complete a report.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree

## **Partnerships/Certifying Partner**

1. **I feel comfortable calling the AFPA for PIR and Health and Safety information/advice.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
2. **The AFPA always responds quickly to my request for information.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
3. **Once I have completed the audit process, I receive my Certificate of Recognition in a timely manner.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
  - I have never received a C of R.
4. **I prefer written communication (letter/fax/e-mail) to a phone call from the AFPA.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree
5. **I appreciate that the AFPA follows-up on my PIR/audit status throughout the course of the year.**
  - Strongly agree
  - Agree
  - Disagree
  - Strongly disagree

### **Were you aware that...**

1. **...the H&S Director is available to give lectures on H&S and PIR?**
  - Yes
  - No
2. **...H&S resources and info are available to AFPA members from the AFPA's H&S website?**
  - Yes
  - No
3. **...a hazard assessment template is available from the H&S department?**
  - Yes
  - No
4. **...a training database is available from the H&S department?**
  - Yes
  - No
5. **...employers can host LH&S sessions?**
  - Yes
  - No
6. **...the LH&S Training is now available on CD?**
  - Yes
  - No

### **Important Info**

*While this survey is anonymous, we would appreciate if you could fill out the following to allow us additional insights into our data.*

1. **Do you represent a member company of the AFPA?**
  - Yes
  - No
2. **What size operation do you represent?**
  - Small (10 or fewer employees)
  - Medium (11-30 employees)
  - Large (31+ employees)
3. **Do you currently hold a Certificate of Recognition?**
  - Yes
  - No

**Thank you** for taking the time to complete our questionnaire. Please mail for fax the completed survey to:

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